



Date of Incident	04-18-2023
Prepared By	Dawn Buck
Reviewed By	Incident Report was reviewed by Alison Snyder on 04-19-2023 at 04:55 PM.
Property	Bromley House
Time of Incident	09:48:00
Location of Incident	A bldg lobby at front entrance

Incident Type
Property Damage
Description of Incident
William Hill, a resident and an unknown female were in an altercation in the lobby of A bldg and Resident became aggressive toward the woman who was trying to move away from him. He cornered her by the mailboxes and was seen kicking her and then he grabbed her bag out of her arm and threw it out front. They moved out front of A bldg where the altercation continued and Resident was seen punching out the glass in the front door to the bldg. Our courtesy patrol, Philadelphia Protection Unit, noticed the damage. They called the police but William and the female were gone by the time they arrived.
Corrective action taken at the time of the incident
Police were called. Broken glass was removed and cleaned up. Door was secured.
What we have done related to Customer Service and helping the resident, if anything?
Resident was called and admitted he punched door and will pay damages. The resident is placed on non-renew.
Witnesses names and phone number
N/A
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
https://app.box.com/s/uz31yeo1wrfjbaqzwdjtl1untgp0h8v4
Did this incident involve a resident?
Yes
Unit
A404
Resident Name
William Hill
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

