

<b>Date of Incident</b>	04-08-2025
<b>Prepared By</b>	Linda Barder
<b>Reviewed By</b>	Incident Report was reviewed by Brian Kroker on 04-15-2025 at 09:38 PM.
<b>Property</b>	Towers at Wyncote
<b>Time of Incident</b>	00:21:30
<b>Location of Incident</b>	In Front of Tower One

<b>Report Last Updated By</b>	<b>Update Date</b>
Brian Kroker	04-15-2025
Linda Barder	04-14-2025

Incident Type
Criminal Activity Involved
Incident Type Category
Non-violent crime
Incident Type Sub-Category
Theft
Description of Incident
Nicole Ryon of 0603-1 parked her vehicle alongside the building and went upstairs for approximately 5 to 15 minutes. During that time, the vehicle was stolen. The resident had the keys with her, but her purse and other belongings remained inside the car. The vehicle was believed to be locked but running without the keys. Upon returning downstairs, the resident discovered the car was missing. The concierge provided the towing company's contact information to confirm whether the vehicle had been towed. After Steve from the towing company verified that the car was not removed by their service, the resident promptly notified the police. Law enforcement arrived on-site to document the incident and collect relevant information for their report.
Corrective action taken at the time of the incident
Verified with the towing company that the vehicle was not towed. Contacted police to file an official report. Police conducted an investigation and gathered information from the resident.
What we have done related to Customer Service and helping the resident, if anything?
n/a
Witnesses names and phone number
n/a
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
0603-1
Resident Name
Nicole Ryon
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No