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| Date of Incident | 04-08-2023 |
| Prepared By | Stephen Cicala |
| Reviewed By | Incident Report was reviewed by Lori Kolinchak on 04-14-2023 at 12:37 PM. |
| Property | 251 Dekalb |
| Time of Incident | 11:00:00 |
| Location of Incident | East tower overpass |

| Incident Type |
|---|
| Vendor Activity |
| Incident Type Category |
| Damage to Property |
| Description of Incident |
| Moving truck, Packhorse Moving, caused damaged to the East tower overpass. A large hole was created by the moving truck. |
| Corrective action taken at the time of the incident |
| Mike Gray called the police. Police report# 2307329. |
| What we have done related to Customer Service and helping the resident, if anything? |
| Spoke with the resident of E407, who hired the moving company, and they provided our Management Office number to the moving company and provided our office with Packhorse Moving contact information. I, Stephen Cicala, spoke with Ryan (owner) and he said he will be able to pay for the expenses without going through his insurance. Once the contractor sends the invoice for the work performed, I'll forward to Ryan (Packhorse Moving). |
| Witnesses names and phone number |
| N/a |
| Was there security camera footage of this incident? |
| No |
| Link to security footage video in Box |
| http:// |
| Did this incident involve a resident? |
| Yes |
| Unit |
| E0407 |
| Resident Name |
| Anthony Byrd |
| Did this incident involve a Lindy team member? |
| No |
| Did this incident involve a vendor? |
| Yes |
| Vendor Name |
| Packhorse Moving |

