

Date of Incident	04-13-2021
Prepared By	Stephen Cicala
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 04-13-2021 at 01:16 PM.
Property	Westgate Arms
Time of Incident	11:00:00
Location of Incident	Apartment C2

Description of Incident
At around 11 a.m. I received a call from Emergency Response of the fire alarms going off in the hallway of C building. When I got to the property, I found the resident holding a pot of burnt food. She accidentally burnt food on the stove, which created a lot of smoke. She opened her windows and front door to air the apartment out, but the smoke set off the fire alarm.
Corrective action taken at the time of the incident
West Norriton Fire department was on the scene with fans to air out the residents apartment.
What we have done related to Customer Service and helping the resident, if anything?
N/a Apartment equipped with fire stops and fire extinguisher. Neither were necessary.
Witnesses names and phone number
Curtis Washington(Maintenance Supervisor) was also on the scene, 215-669-8799.
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Margoth Arredondo
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

