



Date of Incident	04-10-2022
Prepared By	Frank Baer
Reviewed By	Incident Report was reviewed by Brian Kroker on 04-13-2022 at 03:22 PM.
Property	Towers at Wyncote
Time of Incident	01:28:00
Location of Incident	Tower 1, unit 124-1

Description of Incident

Resident Leonard Evans in 124-1 contacted 911 stating that he came out of the shower to find a man in his living room, who got in through the kitchen window, attempting to rob him. He yelled at him, and he ran out. Leonard went to concierge JC and reported incident and that cops were on the way. Concierge mistakenly thought the red stains on Metropolis tables were blood related to incident which were found to be paint from PH unit, and unrelated. Cheltenham Police Officer Mike Davis stated that the resident appeared to have mental health issues, perhaps from too much alcohol which was visible in unit as well as crack pipe. Mike stated that residents story didn't make sense and appeared a figment of his imagination. The police found no evidence of window entry or any other forced entry. The apt had many opened bottles of alcohol and glasses as if a party had been going on and ended bad. Police stated there were items of value through the apt, untouched which further looked like there was no theft. When I talked to resident today, he had a different story and stated that someone was looking in his kitchen window at him, probably attempting to break in and that no one actually was in his apt, other than himself.

Corrective action taken at the time of the incident

Mark Ruffin and Stacey Ruffin from Rejuvenate were involved with their concierge JC. I asked Travis Poston, Leasing Manager, to also check out the situation and report to me.

What we have done related to Customer Service and helping the resident, if anything?

left several voice mails and emails for resident over the past few days. I finally made contact today.

Witnesses names and phone number

resident Leonard Evans 484-758-7595 Stacey of Rejuvenate involved with concierge JC 267-432-2578

Is criminal activity involved

No

Was there security camera footage of this incident?

No

Link to security footage video in Box

http://

Did this incident involve a resident?

Yes

Resident Name

Leonard Evans

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

No