

Date of Incident	04-10-2021
Prepared By	Ketty Bailey
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 04-12-2021 at 06:43 PM.
Property	Rosedale Court
Time of Incident	07:00:00
Location of Incident	A building entrance (see picture)

Description of Incident
Angela Ventura (A11) a resident fell in front of A building when she was leaving in the morning. She stepped out of the building and stepped on a rock and lost her balance and fell. She did go to the urgent care. She said her ankle is twisted and hurting. Angela plans to see a specialist 1 day this week
Corrective action taken at the time of the incident
Incident happened over the weekend on 4/10 Inspected the area today 4/12. See picture.
What we have done related to Customer Service and helping the resident, if anything?
Ketty called the resident and asked if she needed any help and she explained that she was resting at the moment.
Witnesses names and phone number
No
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Angela Ventura
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

