

Date of Incident	04-10-2025
Prepared By	Ketty Bailey
Reviewed By	Incident Report was reviewed by Alison Snyder on 04-11-2025 at 05:00 PM.
Property	Warrington Crossings
Time of Incident	04:30:00
Location of Incident	Next to B building on the walk way

Report Last Updated By	Update Date
Alison Snyder	04-11-2025
Ketty Bailey	04-11-2025

Incident Type
Property Damage
Incident Type Category
Weather
Incident Type Sub-Category
Flood
Description of Incident
Bill Steever located the water leaking from the ground next to the B building at around 4:30 pm on Thursday ,April 10,2025. Bill called the following people to let them know about the water main break: Bill called Mike Jacobus, Alison Snyder, and Ketty Bailey. Bill also called Ben Manis to come out 1st thing in the morning to make all repairs to the broken main water pipe outside the B building. The repairs were started at 8am on 4/11 and water was returned to service by 12:30pm.
Corrective action taken at the time of the incident
Ketty sent out an email blast to all residents at Warrington Crossing to let them know that the water will off tomorrow April 11 due to the repairs to the broken main water pipe
What we have done related to Customer Service and helping the resident, if anything?
Ketty bought into the community room Dunkin donuts, coffee and water for all the residents to come over and sit in the community room and also to use the bathrooms during the day.
Witnesses names and phone number
Bill Steever 267-625-8624
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

