

Date of Incident	04-11-2025
Prepared By	Stephen Cicala
Reviewed By	Incident Report was reviewed by Brian Kroker on 04-11-2025 at 05:44 PM.
Property	251 Dekalb
Time of Incident	12:50:00
Location of Incident	West tower front entrance.

Report Last Updated By	Update Date
Brian Kroker	04-11-2025
Stephen Cicala	04-11-2025

Incident Type
Slip and Falls
Description of Incident
Coming back in from lunch, Christine Heiler (Resident Services temp) slipped on the front pavers and fell.. There is security footage saved of the incident.
Corrective action taken at the time of the incident
I met with Christine. Asked her if she needs medical attention or if she needs to go home for the day. She's going to continue working today. She said she fell on her knee and is going to elevate it.
What we have done related to Customer Service and helping the resident, if anything?
Jason Aleman communicated that he's going to purchase a slip free material, that will make the pavers tacky to prevent slipping.
Witnesses names and phone number
Jermaine Taylor, maintenance tech, 267-249-3786
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
Yes
Team Member Name
Christine Heiler
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

