

Date of Incident	04-03-2024
Prepared By	Josh Kozich
Reviewed By	Incident Report was reviewed by Brian Kroker on 04-11-2024 at 06:48 PM.
Property	Towers at Wyncote
Time of Incident	01:00:00
Location of Incident	Ph13-1 Laundry Room

Report Last Updated By	Update Date
Brian Kroker	04-11-2024
Josh Kozich	04-11-2024

Incident Type
Misc.
Description of Incident
The roof leaked in the laundry room of PH13-1 and the water leaked onto the washer causing it to short circuit and start running then causing it to overflow in the apartment and would not shut off the fill valve.
Corrective action taken at the time of the incident
Turned off power to washer and called Disaster Solutions to extract the water
What we have done related to Customer Service and helping the resident, if anything?
Kept contact with the residents and informed them of each step we are taking to remediate and fix any damage inside of their apartment
Witnesses names and phone number
Charlie - 215-526-4565 Mark - Disaster Solutions - 215-499-6122
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

