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|-----------------------------|---|
| <b>Date of Incident</b>     | 11-30--0001                                 |
| <b>Prepared By</b>          | Linda Barder                                |
| <b>Reviewed By</b>          | The Incident Report was Not reviewed.       |
| <b>Property</b>             | Towers at Wyncote                           |
| <b>Time of Incident</b>     | 02:20:00                                    |
| <b>Location of Incident</b> | 8470 Limekiln Pike Tower (2) Lobby entrance |

| Description of Incident  |
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| Resident from 0721-2; Beverly Ross was pushing her cart into the building when her foot got caught on the rug, she tripped and fell to the ground. |
| Corrective action taken at the time of the incident  |
| The rug has been removed for now.  |
| What we have done related to Customer Service and helping the resident, if anything?   |
| I called to speak to Ms. Ross, her husband answered. He said her leg was bruised and he sent me pictures.  |
| Witnesses names and phone number   |
| Vernell Pierce / Concierge (215-886-3840) Gerald Colley / Resident (215-954-0621)  |
| Is criminal activity involved  |
| No   |
| Was there security camera footage of this incident?  |
| Yes  |
| Link to security footage video in Box  |
| http://  |
| Did this incident involve a resident?  |
| Yes  |
| Resident Name  |
| Beverly Ross   |
| Did this incident involve a Lindy team member?   |
| No   |
| Did this incident involve a vendor?  |
| No   |