

Date of Incident	04-05-2024
Prepared By	Andrea Reusser
Reviewed By	Incident Report was reviewed by Andrea Reusser on 04-05-2024 at 06:33 PM.
Property	Rosedale Court
Time of Incident	01:02:00
Location of Incident	2223 Florey lane, Behind G Building along fenceline

Report Last Updated By	Update Date
Andrea Reusser	04-05-2024

Incident Type

Misc.

Description of Incident

At 1:02 pm a Taz message was sent regarding a call from a neighbor at Rosedale Court that a tree had fallen on their backyard. Upon inspection, the neighbor's tree fell onto the Rosedale property, barely scraping the building, and taking down the section of fence dividing the property.

Corrective action taken at the time of the incident

Maintenance was contacted to clear smaller branches from around the heatpumps/hvac units and confirm no debris to obstruct the functioning of the fans. Andrea Reusser called the number left with the service and left a message for the home owner. Landscapers called to come on Monday to cut up the tree.

What we have done related to Customer Service and helping the resident, if anything?

I alerted the residents of the G building that we were aware of the downed tree and to avoid the back corner of the building if possible. Residents were asked to alert the office if there was any damage to their windows or screens.

Witnesses names and phone number

reported by: Mihee Song, 2180 Scafeer Rd, Roslyn, 267-992-4026

Was there security camera footage of this incident?

No

Link to security footage video in Box

http://

Did this incident involve a resident?

No

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

No

