

Date of Incident	04-02-2025
Prepared By	Melissa Verdon
Reviewed By	Incident Report was reviewed by John Samuel on 04-03-2025 at 05:06 PM.
Property	Enclaves
Time of Incident	00:09:45
Location of Incident	sidewalk next to clubhouse in front of dog wash station

Report Last Updated By	Update Date
John Samuel	04-03-2025
Melissa Verdon	04-03-2025
Melissa Verdon	04-02-2025

Incident Type
Slip and Falls
Description of Incident
Robin was walking from apt. 3918A3 while talking to George, the maintenance supervisor, on the phone. She tripped over a hose that was on the sidewalk from the Fox Pools doing maintenance on the pool.
Corrective action taken at the time of the incident
moved hose from sidewalk. We have asked Robin to go see a doctor and get checked out. She did visit a doctor and there is no injuries.
What we have done related to Customer Service and helping the resident, if anything?
Robin was asked to go to urgent care and was checked there.
Witnesses names and phone number
N/A
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
Yes
Team Member Name
Robin Morrison
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

