



Date of Incident	04-01-2021
Prepared By	Alison Snyder
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 04-02-2021 at 07:29 AM.
Property	Park at Westminster
Time of Incident	03:00:00
Location of Incident	Apt E13

Description of Incident
Joe Kurilla of Apt E13 called the office and reported to Mike Lang that his wife Kathy Kurilla just received positive covid test results. Joe told Mike they know they have to self quarantine. By Alison's direction, Mike asked residents when the last time they were in the common area was, and Joe said they had just gotten back from taking the test.
Corrective action taken at the time of the incident
Mike notified Alison Snyder who then notified Lori Kolinchak to go over cleaning protocol. Because the resident lives on the first floor, the path travelled was very small. Alison notified CleanTech to sanitize touch points in the lobby and lobby of E Bldg 1st floor.
What we have done related to Customer Service and helping the resident, if anything?
Mike wished her well. Mike went over quarantine requirements, including picking up trash and using their patio door as an entrance if they must leave, instead of the lobby.
Witnesses names and phone number
Joe and Kathy Kurilla 215-715-5932
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Kathy Kurilla
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

