

Date of Incident	04-01-2026
Prepared By	Stephen Cicala
Reviewed By	Incident Report was reviewed by Brett Goldenhorn on 04-02-2026 at 09:17 AM.
Property	251 Dekalb
Time of Incident	16:11:00
Location of Incident	Elevator malfunction (entrapment), elevator# 7 in East tower 2.

Report Last Updated By	Update Date
Brett Goldenhorn	04-02-2026

Incident Type
Misc.
Description of Incident
Resident, Elise Weaver from apartment EPH20, was in elevator# 7. When the elevator approached the 6th and 7th floors, the elevator began shaking. Once the elevator got to the Penthouse floor, the elevator dropped slightly, but the resident was able to exit the elevator on the PH floor.
Corrective action taken at the time of the incident
The call from the resident came through TAS. Mecca Holloway contacted Elise to get more information and asked if Elise was okay and needed medical assistance. Elise said she was fine.
What we have done related to Customer Service and helping the resident, if anything?
Luke Krause and the maintenance team shut the elevator down. Pincus was contacted and are scheduled to inspect elevator# 7 tomorrow, Thursday, 4/2/26.
Witnesses names and phone number
n/a
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
EPH20
Resident Name
Elise Weaver
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No