

Date of Incident	04-01-2021
Prepared By	Josh Kozich
Reviewed By	Incident Report was reviewed by Brian Kroker on 04-02-2021 at 07:25 AM.
Property	Towers at Wyncote
Time of Incident	12:30:00
Location of Incident	Building 3 Lower Level Parking Garage

Description of Incident
The main sewer drain line clogged resulting in a backup in the lower level parking garage of Building 3.
Corrective action taken at the time of the incident
Our maintenance staff attempted to snake the main sewer line that clogged ourselves but we were unable to unclog it. Ben Manis Plumbing was then called out to snake the main sewer line. Disaster Solutions was called out as well, to extract and sanitize the garage floors.
What we have done related to Customer Service and helping the resident, if anything?
N/A
Witnesses names and phone number
Josh Kozich - 215-514-0218
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

