

Date of Incident	03-29-2022
Prepared By	Josh Kozich
Reviewed By	Incident Report was reviewed by Brian Kroker on 03-30-2022 at 03:04 PM.
Property	Towers at Wyncote
Time of Incident	06:30:00
Location of Incident	816-2

Description of Incident
At around 6:30 pm Eldorado (on call maintenance technician) received a call from Siemens Alarm Company regarding a fire alarm in apartment 618-2. Allen Johnson (lives in Building 2 and one of our maintenance technicians) ran upstairs as well with a fire extinguisher and was able to spray the fire that occurred on their stove which also traveled to their kitchen floor. The fire department arrived to put out what was left of what they declared a grease fire and clear the smoke out of the hallways and apartment 816-2.
Corrective action taken at the time of the incident
Fire Department arrived to extinguish the fire and clear all smoke out of the hallways and inside of the apartment. Disaster Solutions was also called out to clean up any mess left by the extinguisher used. We will investigate further the operation of the Fire Avert during this incident. We will also file a claim against the renters insurance policy.
What we have done related to Customer Service and helping the resident, if anything?
On call technician Eldorado put myself, Josh on the phone with the resident who wanted to know their options for sleeping arrangements for the night. I explained to them Disaster Solutions were on their way to clean the kitchen so they can stay in their apartment or they can reach out to their Rental Insurance Company for assistance on staying elsewhere.
Witnesses names and phone number
Eldorado - 267-243-3027 Allen Johnson- 267-239-6930 Scott Lynch Cheltenham Fire Marshall - 267-767-7471
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Rugei Bah/Chino Barry - Current Residents
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

