

<b>Date of Incident</b>	03-28-2025
<b>Prepared By</b>	Mecca Holloway
<b>Reviewed By</b>	Incident Report was reviewed by Brian Kroker on 03-30-2025 at 01:14 PM.
<b>Property</b>	251 Dekalb
<b>Time of Incident</b>	18:45:00
<b>Location of Incident</b>	West building Apt W0202 Kitchen

<b>Report Last Updated By</b>	<b>Update Date</b>
Brian Kroker	03-30-2025
Stephen Cicala	03-29-2025

Incident Type
Property Damage
Incident Type Category
Fire
Description of Incident
<p>At around 6:30 PM Julien was driving in front of the South Building from the east when he noticed fire trucks in front of the West Building. Upon approaching the firefighters, Julien inquired about the situation and was informed that a small fire had occurred in Apartment W0202. At the time of his arrival, the fire had already been extinguished. Julien proceeded upstairs to assess the situation. The firefighters informed him that the fire originated from a plastic bag placed inside the broiler drawer of the stove. The drawer had a label stating: "Please do not store anything in this drawer. It gets hot and can cause a fire." The resident of W0202 explained that her visiting mother had placed the plastic bag inside the drawer without her knowledge. The fire was minor, contained quickly, and caused no visible damage beyond the broiler drawer. The stove remains operational and will be reconnected as planned. The incident highlights the importance of residents adhering to safety labels on appliances. No further action is required at this time beyond reconnecting the stove and ensuring the resident is aware of proper appliance use.</p>
Corrective action taken at the time of the incident
<p>The stove automatically shut down when the fire started. The firefighters then unplugged the stove as a precautionary measure. The fire department confirmed that the stove remained operational and could be reconnected later that night (03/28) or the following day (03/29). Julien determined that he would reconnect the stove on 03/29. The fire department set up fans to clear the smoke from the apartment. An elderly woman was still inside the apartment at the time, and the firefighters instructed Julien to inform the resident, who was waiting downstairs in the West Building lobby, that she could return upstairs. No injuries were reported, and to the best of Julien's knowledge, no one sought medical attention.</p>
What we have done related to Customer Service and helping the resident, if anything?
<p>Julien contacted Leno Senior regarding the incident. Upon arrival, Leno and Julien returned to W0202 together to inspect the area. Leno sent a group text with pictures of the broiler damage to Stephen, Mike, Paul, Kenny, and Jason. The message stated: "W0202 fire and broiler drawer. No visible fire damage. Per fireman, the stove is good to use."</p>
Witnesses names and phone number
no witnesses
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
W0202
Resident Name
Ngokwey Mabila
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No