

<b>Date of Incident</b>	03-23-2025
<b>Prepared By</b>	Thomas Neal
<b>Reviewed By</b>	Incident Report was reviewed by John Samuel on 03-26-2025 at 09:24 AM.
<b>Property</b>	York House (South)
<b>Time of Incident</b>	03:30:00
<b>Location of Incident</b>	11th floor apartments 1109 & 1110

<b>Report Last Updated By</b>	<b>Update Date</b>
John Samuel	03-26-2025
Thomas Neal	03-25-2025

<b>Incident Type</b>
Mechanical Disruptions
<b>Incident Type Category</b>
Plumbing or Sprinkler leak
<b>Description of Incident</b>
On 03/23/25, a pipe burst between apartments 1109 and 1110. Water flowed from the 11th floor down to the 1st floor to all units of line 9 and 10. Clean Tech was called to extract water from 20 apartments. When L&L arrived, they shut off the water and scheduled appointments to return in the morning for pipe repairs. Bathroom ceilings in 12 apartments sustained partial damage due to the incident. ERC is scheduled to fix all ceiling which are damaged due to leak.
<b>Corrective action taken at the time of the incident</b>
Called plumbers to fix the leaky pipes
<b>What we have done related to Customer Service and helping the resident, if anything?</b>
I have talked to most of the residents effected
<b>Witnesses names and phone number</b>
Gail Johnson 484- 358-1708 & Kevin Crommarty (215) 806-5707
<b>Was there security camera footage of this incident?</b>
No
<b>Link to security footage video in Box</b>
http://
<b>Did this incident involve a resident?</b>
Yes
<b>Unit</b>
1110
<b>Resident Name</b>
Kevin Crommarty
<b>Did this incident involve a Lindy team member?</b>
No
<b>Did this incident involve a vendor?</b>
No
<b>Should this incident be reported to the residents renters insurance policy?</b>
No