

Date of Incident	03-23-2025
Prepared By	Thomas Neal
Reviewed By	Incident Report was reviewed by John Samuel on 03-26-2025 at 01:24 PM.
Property	York House (South)
Time of Incident	03:30:00
Location of Incident	11th floor apartments 1109 & 1110

Report Last Updated By	Update Date
John Samuel	03-26-2025
Thomas Neal	03-25-2025

Incident Type
Mechanical Disruptions
Incident Type Category
Plumbing or Sprinkler leak
Description of Incident
On 03/23/25, a pipe burst between apartments 1109 and 1110. Water flowed from the 11th floor down to the 1st floor to all units of line 9 and 10. Clean Tech was called to extract water from 20 apartments. When L&L arrived, they shut off the water and scheduled appointments to return in the morning for pipe repairs. Bathroom ceilings in 12 apartments sustained partial damage due to the incident. ERC is scheduled to fix all ceiling which are damaged due to leak.
Corrective action taken at the time of the incident
Called plumbers to fix the leaky pipes
What we have done related to Customer Service and helping the resident, if anything?
I have talked to most of the residents effected
Witnesses names and phone number
Gail Johnson 484- 358-1708 & Kevin Crommarty (215) 806-5707
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
1110
Resident Name
Kevin Crommarty
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No