

Date of Incident	03-24-2022
Prepared By	Josh Kozich
Reviewed By	Incident Report was reviewed by Brian Kroker on 03-24-2022 at 08:17 PM.
Property	Towers at Wyncote
Time of Incident	12:12:00
Location of Incident	1018-2 toilet supply line broke causing bathroom to be flooded

Description of Incident
The toilet supply line in 1018-2 broke causing the apartment to be flooded and went down to 918-2 and 818-2. The units below 818-2 were checked as well but the water did not make it all the way down there.
Corrective action taken at the time of the incident
John found the cause of the leak and replaced the toilet supply line with a metal one. Disaster Solutions was called out to remediate all water damage in effected apartments
What we have done related to Customer Service and helping the resident, if anything?
Josh spoke to all resident effected and informed them the leak was fixed and Disaster Solutions will be out to remediate any water damage.
Witnesses names and phone number
John Saurman 215-740-9294 Josh Kozich 215-514-0218
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

