

Date of Incident	03-23-2021
Prepared By	Laura Reed
Reviewed By	Incident Report was reviewed by John Samuel on 03-24-2021 at 05:20 PM.
Property	York House (South)
Time of Incident	02:00:00
Location of Incident	Yorkhouse South apt 1101.

## **Description of Incident**

On Tuesday March 23rd, Cornell was concierge on duty. At 2am the police arrived and said they received a call from apt 1101. The police took the elevator to apt 1101. Shortly after the fire and rescue team arrived. 10-15 minutes later, fire and rescue brought the resident from apt 1101 down on a gurney. Lloyd was bleeding and the blood was in the elevator on the walls and floor. Fire and Rescue said they were taking Lloyd to Einstein Hospital. 30 minutes later the police brought Lloyd's girlfriend downstairs and took her in their police car. Cleantech was called to clean the elevator and the hallway floors, walls. I spoke to Lloyd today. He said his girlfriend has dementia and it has progressed. She will not be back to the Yorkhouse; she is a permanent resident at a nursing home now.

#### Corrective action taken at the time of the incident

## What we have done related to Customer Service and helping the resident, if anything?

We checked back with Lloyd to make sure he is feeling well.

### Witnesses names and phone number

There were no witnesses other than Lloyd and his girlfriend. The incident was report by Cornell, the concierge on duty.

### Is criminal activity involved

Yes

### **Criminal activity involved**

We are not certain. Lloyds girlfriend was escorted out by the police. However now she is a resident

### Was there security camera footage of this incident?

No

# Link to security footage video in Box

http://

## Did this incident involve a resident?

Yes

## **Resident Name**

Lloyd Nedab

### Did this incident involve a Lindy team member?

No

### Did this incident involve a vendor?

No



