

Date of Incident	03-19-2022
Prepared By	Stephen Cicala
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 03-22-2022 at 05:31 PM.
Property	450 Green Apartments
Time of Incident	19:00:00
Location of Incident	N303 balcony

Description of Incident
Email received on 3/22/22 that Karly cut her arm on a sharp corner of the aluminum siding, near the roofs edge while on her balcony.
Corrective action taken at the time of the incident
Maintenance tech, Curtis Washington, came by yesterday evening, 3/21/22 to cut off the sharp corner. The resident said she went to Urgent Care and received a tetanus shot.
What we have done related to Customer Service and helping the resident, if anything?
Curtis told the resident he will be back the next day, today, 3/22/22, to caulk the slight gap between the siding and the roof. No sharp edges remain. The resident asked if we compensate for her visit to Urgent Care and the tetanus shot. I advised the resident that we don't but to contact her medical or renters insurance for assistance.
Witnesses names and phone number
N/a
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Karly Malone
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

