

Date of Incident	03-22-2021
Prepared By	Josh Kozich
Reviewed By	Incident Report was reviewed by Brian Kroker on 03-22-2021 at 11:27 AM.
Property	Towers at Wyncote
Time of Incident	10:58:00
Location of Incident	1219-2

Description of Incident

Broken Toilet supply line in 1219-2 causing water to leak all the way to the maintenance shop. Called out Disaster Solutions to address issues in all apartments in that stack

Corrective action taken at the time of the incident

Fixed toilet supply line in 1219-2 and called out Disaster Solutions to fix any water related damage.

What we have done related to Customer Service and helping the resident, if anything?

Fixed toilet supply line. Disaster Solutions to follow up with remediation of any damages.

Witnesses names and phone number

Vlad - maintenance

Is criminal activity involved

No

Was there security camera footage of this incident?

No

Link to security footage video in Box

http://

Did this incident involve a resident?

No

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

No

