

Date of Incident	03-18-2024
Prepared By	Alison Snyder
Reviewed By	Incident Report was reviewed by Alison Snyder on 03-21-2024 at 07:39 PM.
Property	Elkins Park Terrace
Time of Incident	12:00:00
Location of Incident	Apt 11

Report Last Updated By	Update Date
Alison Snyder	03-21-2024
Alison Snyder	03-21-2024

Incident Type
Misc.
Description of Incident
On Monday morning, James Davis (Maintenance Superintendent) was in the building when he was notified by Mary Barrett from Apt 13 that someone had passed away in their apartment over the weekend. Mary said that someone had called the police for a wellness check and the police found Joel Ransom, resident of Apt 11, deceased in the apartment.
Corrective action taken at the time of the incident
Andrea Reusser, Community Director, notified Alison Snyder, Regional Manager. Locks were changed immediately. Andrea notified the emergency contact, Lent Ransom, Joel's brother who was unaware of his death. Joel then contacted the emergency services to find out information/details. Lent indicated that they believe he passed away from natural causes.
What we have done related to Customer Service and helping the resident, if anything?
Andrea let Lent know about the next steps for gaining access to the unit-short certificate, will, etc.
Witnesses names and phone number
N/A
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
11
Resident Name
Joel Ransom
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No