



Date of Incident	03-20-2023
Prepared By	Josh Kozich
Reviewed By	Incident Report was reviewed by Brian Kroker on 03-20-2023 at 09:25 PM.
Property	Towers at Wyncote
Time of Incident	03:30:00
Location of Incident	Bldg. 2 Loading Dock

Incident Type
Vendor Activity
Incident Type Category
Damage to Property
Description of Incident
Waste Management driver picking up trash cans hit the balcony of the apartment located above the loading dock causing a piece of the concrete to break off.
Corrective action taken at the time of the incident
Picture taken of damage and trash truck information. Sent this information to our rep, Sig at Waste Management. We will make a claim against Waste Management for reimbursement of our repair costs.
What we have done related to Customer Service and helping the resident, if anything?
Emailed our Waste Management Rep
Witnesses names and phone number
John Saurman - 215-740-9294 Allen Johnson - 267-239-6930
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
Yes
Vendor Name
Waste Management

