



Incident Report

Prepared By: John Saurman

Property: Towers at Wyncote

Date of Incident: 03-19-2020

Time of Incident: 11:33:00

Location of Incident: 8480 Limekiln Pike apt 1015-3. Towers at Wyncote

Description of Incident: Apt. 1115-3 over flowed there toilet and flooded 1015-3, this is the second time this week and the tenant was very upset. Any further explaining needs to be mouth to mouth. AJ.

Corrective action taken at the time of the incident: Wet vacuum both apartment, and made apologies for a events.

What we have done related to Customer Service and helping the resident, if anything?: Cleaned up.

Witnesses names and phone number: None

Is criminal activity involved?: No