

Date of Incident	03-19-2025
Prepared By	Anabel Guzman
Reviewed By	Incident Report was reviewed by John Samuel on 03-20-2025 at 02:54 PM.
Property	York North (YONO)
Time of Incident	00:00:00
Location of Incident	first-floor lobby of YONO. At 1:00pm

Report Last Updated By	Update Date
John Samuel	03-20-2025
Thomas Neal	03-20-2025

Incident Type

Slip and Falls

Description of Incident

Description of Incident: At approximately 1pm, a male resident of room 812 Henry Durer was observed in the first-floor lobby of YONO. The resident, using a walker for mobility, became tangled in the device, which led to a loss of balance and resulted in a fall. The resident was assisted promptly by on-site staff, and immediate actions were taken to ensure his safety and well-being.

Corrective action taken at the time of the incident
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N/A

What we have done related to Customer Service and helping the resident, if anything?

Upon witnessing the incident, staff members immediately approached the resident and assessed his condition. He was alert and oriented, and when asked if he needed assistance, he stated that he was fine. Staff offered to call paramedics to evaluate him further, but the resident declined medical services, stating that he did not require assistance.

Witnesses names and phone number

Maureen Coon His wife 215.678.4163-

Was there security camera footage of this incident?
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Yes

Link to security footage video in Box
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http://We have footage if necessary

Did this incident involve a resident?
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Yes

Unit

0812

Resident Name

Henry Durer

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?
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No

Should this incident be reported to the residents renters insurance policy?
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No