



Date of Incident	03-18-2021
Prepared By	Nancy Benner
Reviewed By	Incident Report was reviewed by John Samuel on 03-19-2021 at 08:22 PM.
Property	Joshua House
Time of Incident	00:09:30
Location of Incident	2607 Welsh Road- Parking Lot

Description of Incident

Mr. Owens resident of Joshua House H303 was returning to the community between 9:30pm and 10:00pm he pulled into the parking lot and a vehicle pulled in behind him. Mr. Owens was driving over the first speed bump and the vehicle behind him began honking his horn. Mr. Owens proceeded through the parking lot towards H building and the vehicle behind him continued to beep the horn as he drove over the second speed bump. Mr. Owens put on his left turn signal to turn into H parking area and the vehicle behind him sped around him and pulled in front of his car. The vehicle was a white Porsche SUV plate number LHG-2229. The man driving the Porsche got out of the vehicle and approached Mr. Owens driver's side door and was yelling profanity as he tried to open Mr. Owens car door. Mr. Owens said his window was down and he asked the man why he was upset and the man reached through the window and began threatening him physically while using profanity. When the man couldn't gain access into the vehicle Mr. Owens stated he proceeded to reach through my window and grabbed him by the face, neck and shoulders in the effort to pull him from his driver's side window. Mr. Owens relayed the man repeatedly stated he wanted to beat him up for driving slow but used profanity to express himself. Mr. Owens stated he did not engage and called the police, he also reported that PGW was in the parking lot and witnessed the incident. Mr. Owens stated the man got back into the car and parked in the H building parking area near his apartment, Mr. Owens said he drove away because he did not want the man to see what building he lived in and waited to park. Mr. Owens said the man and a female exited the Porsche and walked and entered the C-West building. Before leaving the area the man in the Porsche stated it was not over and he expressed his fear for his safety. Mr. Owens said the police arrived and he directed them to the Porsche where the police took the plates and Mr. Owens informed them that the man entered C-West the police said they would knock on the doors to see if they could find the individual but they were not successful they made a police report and referred Mr. Owens to the district attorney's office.

Corrective action taken at the time of the incident

This incident took place after business hours- Mr. Owens took photos of the vehicle- and contacted the police to file a report. Mr. Owens contacted the district attorneys office and contacted the leasing office to report the incident.

What we have done related to Customer Service and helping the resident, if anything?

I spoke with Mr. Owens and apologized that the incident had occurred. I explained that he should work with the police and district attorney's office to complete any investigation they may conduct and I provided Mr. Owens the management office phone number and my e-mail address should the police need to speak with us. I thanked him for reporting the issue and expressed my regret that this occurred. I let him know myself or Nilsa can assist the police if needed. Mr. Owens provided me Photos of the vehicle and parking permit and the DC number for the police report and thanked me and relayed how much he loved Joshua House and that he hoped the police could resolve the incident.

Witnesses names and phone number

Kenneth L. Owens Phone- 267.506.3938 PGW employees per Mr. Owens

Is criminal activity involved

Yes

Criminal activity involved

Mr. Owens stated he was assaulted

Was there security camera footage of this incident?

No

Link to security footage video in Box

http://

Did this incident involve a resident?

Yes

Resident Name

Kenneth L. Owens Phone- 267.506.3938

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

No

