



Date of Incident	03-12-2021
Prepared By	Laura Reed
Reviewed By	Incident Report was reviewed by John Samuel on 03-16-2021 at 04:59 PM.
Property	York House (South)
Time of Incident	09:00:00
Location of Incident	The Yorkhouse, 5325 Old York Road 4th floor in hallway near apartment 401

Description of Incident
On 3/12/21, around 9am, the ceiling in the York house office Managers office started dripping water. Laura reed, called the maintenance manager, Ralph Soto and investigates the leak. A pipe was found leaking on 4th floor near unit 401. Ralph opened the wall to find the intensity of the leak, turned off the water tot he heater and called L& L who came out and fixed the pipe. Ralph reached out to Mike Jacobus and Laura reached out John Samuel to report the leak. Cleantech was was called extract water from computer room, library, affected areas in hallways and office
Corrective action taken at the time of the incident
L&L fixed the leak and Clean Tech cleaned computer room, library, office and affected areas in hallways.
What we have done related to Customer Service and helping the resident, if anything?
There was no damages to occupied units
Witnesses names and phone number
laura Reed : 215 329 3595
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No