

Date of Incident	03-12-2025
Prepared By	Dawn Buck
Reviewed By	Incident Report was reviewed by Alison Snyder on 03-14-2025 at 07:01 PM.
Property	Bromley House
Time of Incident	22:20:00
Location of Incident	A - bldg lobby and fitness center

Report Last Updated By	Update Date
Alison Snyder	03-14-2025
Dawn Buck	03-14-2025

Incident Type
Security
Description of Incident
At approximately 10:20 pm a resident reported that an unauthorized woman entered the lobby door as she was coming out. Upon reviewing camera footage, this woman appeared to have been standing in the vestibule for over 20 minutes at the interior door waiting to gain entry. As the resident exited, and the door started to close, she grabbed the door and entered the lobby. She then spent the entire evening in the fitness center and left at about 8:30 am as staff started to come in.
Corrective action taken at the time of the incident
The resident who reported the incident was advised about closing doors behind them, or calling 911 for suspicious persons on the premises. Patrol team was alerted. Email was sent out this week reminding residents about holding doors.
What we have done related to Customer Service and helping the resident, if anything?
The resident who reported the incident was advised about closing doors behind them, or calling 911 for suspicious persons on the premises. Patrol team was alerted. Email was sent out this week reminding residents about holding doors.
Witnesses names and phone number
Lauren Gray
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
https://lindyproperties.box.com/s/03vmz7bbb4qa0071cvztnx162frg9kwb
Did this incident involve a resident?
Yes
Unit
A201
Resident Name
Lauren Gray
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

