

Date of Incident	02-24-2026
Prepared By	Melissa Verdon
Property	Gateway Towers
Time of Incident	07:30:00
Location of Incident	front parking lot of 3800 building

Report Last Updated By	Update Date
Melissa Verdon	03-12-2026

Incident Type

Slip and Falls weather related

Description of Incident

Suzette Caponpon of C321 emailed us on march 11, 2026 to inform us that she had slipped and fell on ice in front of C building. Since this incident was reported 2 weeks later, no photos were taken.

Corrective action taken at the time of the incident

N/A

What we have done related to Customer Service and helping the resident, if anything?

responded back to resident

Witnesses names and phone number

N/A

Was there security camera footage of this incident?

No

Link to security footage video in Box

http://

Did this incident involve a resident?

Yes

Unit

A321

Resident Name

Suzette Caponpon - 215-407-7080

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

No

Should this incident be reported to the residents renters insurance policy?

No

