

Date of Incident	03-11-2023
Prepared By	Josh Kozich
Reviewed By	Incident Report was reviewed by Brian Kroker on 03-13-2023 at 06:14 PM.
Property	Towers at Wyncote
Time of Incident	02:30:00
Location of Incident	Leak in Lisa's Bling Things Jewelry Shop in Bldg 1

Incident Type
Misc.
Description of Incident
The jewelry shop in Bldg 1 reported a leak into her unit. On Call technician Quam found the washer drain line leaking in 110-1. He unclogged the washer drain line and setup fans to dry out the carpet in the front corner of the jewelry shop. Disaster Solutions called out to follow up and clean the carpets once it is dried up.
Corrective action taken at the time of the incident
Found the location of the leak which was 110-1 washer drain line clogged and unclogged it. Setup fans to dry out the carpet.
What we have done related to Customer Service and helping the resident, if anything?
I have informed her of all steps to drying out the carpeting and having it cleaned after all the remediation work is completed.
Witnesses names and phone number
Quam 215-888-8433
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

