



<b>Date of Incident</b>	02-24-2026
<b>Prepared By</b>	Melissa Verdon
<b>Property</b>	Gateway Towers
<b>Time of Incident</b>	07:30:00
<b>Location of Incident</b>	front parking lot of 3800 building

**Incident Type**

Slip and Falls weather related

**Description of Incident**

Suzette Caponpon of C321 emailed us on march 11, 2026 to inform us that she had slipped and fell on ice in front of C building. Since this incident was reported 2 weeks later, no photos were taken.

**Corrective action taken at the time of the incident**

N/A

**What we have done related to Customer Service and helping the resident, if anything?**

responded back to resident

**Witnesses names and phone number**

N/A

**Was there security camera footage of this incident?**

No

**Link to security footage video in Box**

http://

**Did this incident involve a resident?**

Yes

**Unit**

A321

**Resident Name**

Suzette Caponpon - 215-407-7080

**Did this incident involve a Lindy team member?**

No

**Did this incident involve a vendor?**

No

**Should this incident be reported to the residents renters insurance policy?**

No

