

| Date of Incident     | 12-19-2020   |
|----------------------|--|
| Prepared By          | Saleesha Sin   |
| Reviewed By          | Incident Report was reviewed by John Samuel on 03-11-2021 at 02:38 PM. |
| Property             | York North (YONO)  |
| Time of Incident     | 10:19:00   |
| Location of Incident | York North Apartment's back parking lot                                |

### **Description of Incident**

On 12/19/2020,Benjiman Hunter who is an employee of Katek construction, slipped in the back parking lot of York North Apartments while walking with his co-worker, Gary Rairdon. Benjamin had visible injuries' to his face and he stated that his leg, back, and arm hurt.

### Corrective action taken at the time of the incident

Office staff took down Benjiman's name and contact number and filed an incident report. The staff also reached out to the plowing company to inform them that there was still snow in York North Apartment's parking lot.

# What we have done related to Customer Service and helping the resident, if anything?

Office staff took Benjiman's statement and both contractors left immediately afterwards.

### Witnesses names and phone number

Katek Employee: Gary Rairdon

## Is criminal activity involved

No

## Was there security camera footage of this incident?

No

## Link to security footage video in Box

http://

### Did this incident involve a resident?

No

#### Did this incident involve a Lindy team member?

No

### Did this incident involve a vendor?

Yes

#### **Vendor Name**

Katek

