



Date of Incident	03-10-2021
Prepared By	Marva Brown
Reviewed By	Incident Report was reviewed by John Samuel on 03-11-2021 at 02:49 AM.
Property	Enclaves
Time of Incident	01:45:00
Location of Incident	3948 Gateway Drive, Apt B1, Philadelphia, PA 19145

Description of Incident
At approximately 1:45PM Robin Morrison received a call from Harika Komirisetty of 3948B2. Ms Komirisetty frantically informed Robin that her smoke detector and sprinkler system had gone off but there was no fire. George Daehling was immediately dispatched to the apartment. Upon entering the building George turned the water off to the sprinkler system and checked the fire panel which was showing normal. When George got to the apartment he observed signs of a small fire on the counter. He said the resident told him they pulled a burning pot off the stove to put it in the sink causing smoke and flames to shoot up and set off the smoke alarm and the sprinkler. The stove was equipped with a fire stop, however the pot was removed before the device was triggered. Victory Fire Protection and Alarmist were called to troubleshoot the system to find out why the building alarm failed to sound and the fire panel was reading normal during an actual fire event. Alex Cook confirmed the panel was working properly. The Victory Fire Protection technician determined the problem was caused by a faulty relay switch which he replaced. The apartment was was flooded as well as the apartment below. Cleantech was called to assist Antonio and George with the water extraction.
Corrective action taken at the time of the incident
Alarmist checked the fire panel. Victory Fire Protection installed a new relay switch. The system was tested to make sure everything was working properly. Maintenance and Cleantech extracted the water. An insurance claim will be filed against for the damages.
What we have done related to Customer Service and helping the resident, if anything?
I immediately called to check on all residents affected.
Witnesses names and phone number
Avon ash Venkatayogi 625-615-8939
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Avish Venkatayogi & Harika Komirisetty
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

