

Date of Incident	03-09-2025
Prepared By	Frank Baer
Reviewed By	Incident Report was reviewed by Brian Kroker on 03-10-2025 at 05:22 PM.
Property	Towers at Wyncote
Time of Incident	01:00:00
Location of Incident	Tower 3 parking lot along row of trees by Easton Road

Report Last Updated By	Update Date
Brian Kroker	03-10-2025
Brian Kroker	03-10-2025

Incident Type
Misc.
Description of Incident
During the overnight on 3/9/25 resident Alani Taylor's Infinity was vandalized and the sunroof was broken and the mechanical system inside was damaged. Resident lives with her mother in 819-3
Corrective action taken at the time of the incident
Resident contacted Cheltenham Township Police Department
What we have done related to Customer Service and helping the resident, if anything?
Met with the mother Eleanor Taylor and apologized and sent a follow up email stating that we will increase rover surveillance overnight when the rover typically leaves at midnight.
Witnesses names and phone number
no witness
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
0819-3
Resident Name
Alani Taylor
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No