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| Date of Incident | 03-04-2025 |
| Prepared By | Andrea Reusser |
| Reviewed By | Incident Report was reviewed by Alison Snyder on 03-06-2025 at 06:23 PM. |
| Property | Overlook Apartments |
| Time of Incident | 04:19:00 |
| Location of Incident | I1569 building parking lot |

| Report Last Updated By | Update Date |
|-------------------------------|--------------------|
| Alison Snyder | 03-06-2025 |
| Andrea Reusser | 03-06-2025 |

Incident Type

Misc.

Description of Incident

Resident Latiesha Davis, B3, called to report the MattressFirm delivery truck pulled down the Comcast cable that stretched across the parking lot. It was lying across the parking lot and on top of someone's car. When arriving at the property, the wire was laying across the hood of a car and then ran across the parking lot. A few shards of brick were scattered in the parking lot, but damage to the building was minimal.

Corrective action taken at the time of the incident

Removed the wire cables used to clamp wire to building from cable. Because there was no way to leave cable across the parking lot without leaving a large metal connector where people could step, trip or drive over it, the cable line was cut. Attempted to contact car owner, however car is not listed in the system and did not have a permit. Requested information related to the delivery and a contact number for the company from the resident. Advised Alison Snyder and Mike Jacobus.

What we have done related to Customer Service and helping the resident, if anything?

Comcast repaired the cable line to restore service to residents.

Witnesses names and phone number

Lateisha Davis, B3, tieshxd12@icloud.com 2152818244

Was there security camera footage of this incident?

No

Link to security footage video in Box

http://

Did this incident involve a resident?

No

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

No

Should this incident be reported to the residents renters insurance policy?

No

