

Date of Incident	03-06-2023			
Prepared By	Lori Kolinchak			
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 03-06-2023 at 02:56 PM.			
Property	Meadowbrook			
Time of Incident	10:55:00			
Location of Incident	#334			

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Criminal Activity Involved

Incident Type Category

Non-violent crime

Incident Type Sub-Category

Theft

Description of Incident

Resident noticed on 3/5 that jewelry was missing. She was not staying in apt from 1/3 to 1/17 due to an issue with mice in her apartment. She thinks that someone from maintenance or the exterminator company are responsible. Resident didn't check jewelry until 3/5.

Corrective action taken at the time of the incident

Mike Jacobus tired to pull a Saflok audit but it didn't provide helpful details. Paul Oneto will review again tomorrow. We were trying to resolve the mice issue so there were different employees and the exterminator in the apt over that time period. I contacted Custom Pest Control (Tom Silvestrini) who communicated that his Tech Josh is a valued and trusted employee. Notified the staff that we do not have the resident's permission to enter when she is not at home.

What we have done related to Customer Service and helping the resident, if anything?

I called the resident to sympathize with her for the missing items. I explained the lock audit and that we would cooperate with any police investigation. I explained that I would report to the corporate office.

Witnesses names and phone number

NA

Was there security camera footage of this incident?

No

Link to security footage video in Box

http://

Did this incident involve a resident?

Yes

Resident Name

Cheryl Cutrona

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

No



