

Date of Incident	03-04-2026
Prepared By	Stephen Cicala
Reviewed By	Incident Report was reviewed by Brett Goldenhorn on 03-05-2026 at 05:25 PM.
Property	251 Dekalb
Time of Incident	17:56:00
Location of Incident	Elevator entrapment, West tower front, elevator# 3

Report Last Updated By	Update Date
Brett Goldenhorn	03-05-2026

Incident Type

Misc.

Description of Incident

One of the Fetch delivery persons was stuck in elevator# 3 on the lobby floor. The elevator door wouldn't open. The delivery person pressed the help call button in the elevator. The call was forwarded to Mecca and she informed maintenance of the entrapment. The maintenance team, Luke & Kenny, turned off power to the elevator which released the elevator door. The Fetch driver left out of the elevator and didn't stay long enough for anyone to retrieve his name and no medical attention was requested. The entrapment lasted about 15 minutes. The elevator remained off until Pincus could inspect.

Corrective action taken at the time of the incident

Luke, our maintenance supervisor, contacted Pincus to inspect the elevator on Thursday, 3/5/26. The elevator has been returned to service.

What we have done related to Customer Service and helping the resident, if anything?

N/a

Witnesses names and phone number

N/a

Was there security camera footage of this incident?

No

Link to security footage video in Box

http://

Did this incident involve a resident?

No

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

Yes

Vendor Name

Fetch delivery person- no name

Should this incident be reported to the residents renters insurance policy?

No