

Date of Incident	03-03-2025
Prepared By	Lori Kolinchak
Reviewed By	Incident Report was reviewed by Brian Kroker on 03-04-2025 at 04:29 PM.
Property	Meadowbrook
Time of Incident	01:00:00
Location of Incident	821 roof/bedroom ceiling

Report Last Updated By	Update Date
Brian Kroker	03-04-2025
Lori Kolinchak	03-04-2025

Incident Type
Injury-other
Incident Type Category
Residents or guests
Incident Type Sub-Category
other
Description of Incident
At approximately 1:00 pm Galina Berd (267-475-2348) resident in 821 came to the office to report a hole in ceiling from roofers. She showed a picture to Paul Oneto and I (Lori Kolinchak). Moments later Paul received a call from Supervisor, Vasily Tushev (a.k.a Ross) Of NE Contractors Roofing Company to report that Mikhail Dymnikau's (646-229-7961) foot fell through the roof into 821. He was not injured. Vezhansky Valeriy was also on roof and witnessed (267-469-4954).
Corrective action taken at the time of the incident
Dave Kimmel, Maintenance Supervisor went to apt to assess. He contacted Clean Tech to clean up interior debris and Franco Contracting (Fernando) to do patch and paint. All work was completed same day. We contacted the contractor and they will reimburse us the full cost of damages.
What we have done related to Customer Service and helping the resident, if anything?
Dave met with resident and had cleaning completed for her. Resident was extremely kind through the process
Witnesses names and phone number
Vezhansky Valeriy 267-469-4954
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
821
Resident Name
Galina Berd
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
Yes
Vendor Name
NE contractors (Roofers)
Should this incident be reported to the residents renters insurance policy?
No

