

<b>Date of Incident</b>	03-03-2026
<b>Prepared By</b>	Debra Evans
<b>Reviewed By</b>	Incident Report was reviewed by Alison Snyder on 03-04-2026 at 10:47 AM.
<b>Property</b>	Mt. Airy Place
<b>Time of Incident</b>	03:30:00
<b>Location of Incident</b>	Elevator B Building

<b>Report Last Updated By</b>	<b>Update Date</b>
Alison Snyder	03-04-2026

<b>Incident Type</b>
Misc.

<b>Description of Incident</b>
The technician was on site today. The B Building elevator was operational for one ride and then went back down. This afternoon, a resident became stuck in the B Building elevator. The fire department was called to assist in getting the resident out.

<b>Corrective action taken at the time of the incident</b>
Assisted fire department. Ensured residents safety. Contacted Kencor Elevator for service on the elevator.

<b>What we have done related to Customer Service and helping the resident, if anything?</b>
Ensured residents got safely out.

<b>Witnesses names and phone number</b>
Tony Rodriguez and Debra Evans

<b>Was there security camera footage of this incident?</b>
No

<b>Link to security footage video in Box</b>
http://

<b>Did this incident involve a resident?</b>
Yes

<b>Unit</b>
302B

<b>Resident Name</b>
302B Leannah Clayton

<b>Did this incident involve a Lindy team member?</b>
No

<b>Did this incident involve a vendor?</b>
No

<b>Should this incident be reported to the residents renters insurance policy?</b>
No

