

Date of Incident	03-03-2021
Prepared By	Nancy Benner
Reviewed By	Incident Report was reviewed by John Samuel on 03-03-2021 at 03:17 PM.
Property	Joshua House
Time of Incident	13:20:00
Location of Incident	2607 Welsh Road Apartment M-201 Philadelphia, PA 10114

Description of Incident
Mrs. Dinara Ovezbaeva was cooking chicken in a pan of oil, she removed the chicken from the pan however she forgot to turn the flame off. She was in her bedroom when she realized a fire had started in the pan of oil. Mrs. Dinara Ovezbaeva wet a towel per her husband Mr. Khurshid Azimov and covered the pan and put the fire out. The fire department was dispatched, and the fire was out upon their arrival.
Corrective action taken at the time of the incident
The fire department was dispatched, and maintenance was with them. Dudlow Blake arrived a few moments later and met with the fire department and took photos of the kitchen where the fire took place. I spoke with Regional Manager John Samuel and he directed me to contact the resident's insurance company. I reported the fire to the resident's renter's insurance Liberty Mutual The claim #044954803 and the adjuster assigned is Mr. Scott Gibbs he will be in touch with us in a day or so his contact number is 978-539-0164
What we have done related to Customer Service and helping the resident, if anything?
I spoke with resident Mr. Khurshid Azimov his wife speaks very little English and he explained what happened. I explained I reached out to Liberty Mutual and explained our maintenance director will be out today. I expressed our relief that everyone was ok and no one was hurt and let him know he could reach out to me if he should have any questions and I expressed I would be in touch. I reported the incident right away to Regional Manager John Samuel and Maintenance Director Michael Jacobus. Michael Jacobus will be coming to inspect the apartment with Dudlow Blake today 3/3/21
Witnesses names and phone number
Mrs. Dinara Ovezbaeva (646) 377-9976 Henry Oates 267-979-1460 Dudlow Blake 267-264-7180
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Mrs. Dinara Ovezbaeva
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

