

<b>Date of Incident</b>	02-27-2026
<b>Prepared By</b>	Debra Evans
<b>Reviewed By</b>	Incident Report was reviewed by Alison Snyder on 03-02-2026 at 03:37 PM.
<b>Property</b>	Willow Bend
<b>Time of Incident</b>	07:33:00
<b>Location of Incident</b>	C building

<b>Report Last Updated By</b>	<b>Update Date</b>
Alison Snyder	03-02-2026

**Incident Type**

Misc.

**Description of Incident**

C building lower level drain backed up and sewage water was coming out of the drain. Sam Wexler plumbing had to repair and maintenance Supervisor came out and purchased a sump pump. Repairs with bigger jet completed Saturday. Cleantech came out extracted water and cleaned up.

**Corrective action taken at the time of the incident**

C building lower level drain backed up and sewage water was coming out of the drain. Sam Wexler plumbing had to repair and maintenance Supervisor came out and purchased a sump pump. Repairs with bigger jet completed Saturday. Cleantech came out extracted water and cleaned up.

**What we have done related to Customer Service and helping the resident, if anything?**

Na

**Witnesses names and phone number**

Na

**Was there security camera footage of this incident?**

No

**Link to security footage video in Box**

http://

**Did this incident involve a resident?**

No

**Did this incident involve a Lindy team member?**

No

**Did this incident involve a vendor?**

No

**Should this incident be reported to the residents renters insurance policy?**

No

