

Date of Incident	05-20-2022
Prepared By	Linda Barder
Reviewed By	Incident Report was reviewed by Brian Kroker on 03-01-2023 at 05:29 PM.
Property	Towers at Wyncote
Time of Incident	01:30:00
Location of Incident	Not confirmed.

Incident Type
Injury-other
Incident Type Category
Residents or guests
Incident Type Sub-Category
other
Description of Incident
I believe the residents arm was scratched by a piece of the hinge that was sticking out.
Corrective action taken at the time of the incident
Per an email, on 5/21/22 resident India Brown (unit 0108-2) left a voice message about "a piece sticking out of the hinge" and that she was going to the ER room. I responded back that Vlad was able to fix the piece sticking out of the hinge and asked if she went to the ER. I never heard anything back.
What we have done related to Customer Service and helping the resident, if anything?
Witnesses names and phone number
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
India Brown
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

