

Date of Incident	02-26-2026
Prepared By	Joseph Cooper
Reviewed By	Incident Report was reviewed by Brett Goldenhorn on 02-26-2026 at 05:24 PM.
Property	Towers at Wyncote
Time of Incident	02:52:00
Location of Incident	Back gate entrance Front gate over size exit gate

Report Last Updated By	Update Date
Brett Goldenhorn	02-26-2026
Frank Baer	02-26-2026

Incident Type

Misc.

Description of Incident

A swift driver pulling a Walmart trailer made a wrong turn into the back gate area. They were unable to back out to return to Easton road and got themselves stuck blocking traffic. During this time they struck and brought down a light pole on the townhomes side of the lawn. They then were instructed to go through the back gate and pull in the property by the maintenance supervisor to see if we could assist in getting them unstuck and no longer blocking traffic and off the property. The driver then proceeded to go to the front gate when they were instructed to wait and attempted to exit out of the front gates oversize vehicle exit. While doing so and before the supervisor could catch up they got themselves stuck again trying to exit. As maintenance tried to assist the driver they were not following instructions and hit the front gate arm box pulling it up out of the ground (it is still functioning) and struck the fence on the right hand side lawn. Maintenance was able to finally assist and get the truck out of the gate. The supervisor proceeded to gather information and wait for the police to file a report. As the truck exited the property with the police guiding, the driver drove up onto the lawn. Unable to determine if the lawn has damage due to there being too much snow.

Corrective action taken at the time of the incident

Maintenance assisted to try and limit resident inconvenience and damage. Police report filed with Officer Kevin Siebert #1044 , case # 26-05235. Walmart truck Swift driver Fredericka 434-249-3774. Swift Claims 800-467-2793

What we have done related to Customer Service and helping the resident, if anything?

N/a

Witnesses names and phone number

Joseph Cooper 267-637-4017

Was there security camera footage of this incident?

Yes

Link to security footage video in Box

http://

Did this incident involve a resident?

No

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

No

Should this incident be reported to the residents renters insurance policy?

No

