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| <b>Date of Incident</b>     | 02-26-2026   |
| <b>Prepared By</b>          | Dawn Buck  |
| <b>Reviewed By</b>          | Incident Report was reviewed by Alison Snyder on 02-26-2026 at 05:29 PM. |
| <b>Property</b>             | Bromley House  |
| <b>Time of Incident</b>     | 06:56:00   |
| <b>Location of Incident</b> | Behind B building in the parking lot                                     |

| <b>Report Last Updated By</b> | <b>Update Date</b> |
|-------------------------------|--------------------|
| Alison Snyder                 | 02-26-2026         |
| Dawn Buck                     | 02-26-2026         |

| <b>Incident Type</b>   |
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| Slip and Falls weather related   |
| <b>Description of Incident</b>   |
| Resident came in at 3:08 pm and stated that she fell on the property this morning getting into her car (silver Kia 5) at 6:54 am. She stated that she was walking to her car and then was on the ground. She fell on her right side but the pain is radiating to her left shoulder. She is not sure what she slipped on. |
| <b>Corrective action taken at the time of the incident</b>   |
| Incident was reported 8 hours later. Lot is scheduled to be cleared tomorrow between all vehicles. After reported I looked through camera footage but am unable to see the resident's vehicle from the camera behind B bldg  |
| <b>What we have done related to Customer Service and helping the resident, if anything?</b>  |
| I asked if she was ok, she stated that she was having pain in the left shoulder. I asked if she sought medical attention and she stated no, because she does not have insurance here in PA only in NY and that she had to be in work this morning.   |
| <b>Witnesses names and phone number</b>  |
| N/A  |
| <b>Was there security camera footage of this incident?</b>   |
| No   |
| <b>Link to security footage video in Box</b>   |
| http://  |
| <b>Did this incident involve a resident?</b>   |
| Yes  |
| <b>Resident Name</b>   |
| Toni-Ann Marshall  |
| <b>Did this incident involve a Lindy team member?</b>  |
| No   |
| <b>Did this incident involve a vendor?</b>   |
| No   |
| <b>Should this incident be reported to the residents renters insurance policy?</b>   |
| No   |