

Date of Incident	02-25-2026
Prepared By	Melissa Verdon
Reviewed By	Incident Report was reviewed by John Samuel on 02-25-2026 at 04:10 PM.
Property	Gateway Towers
Time of Incident	02:00:00
Location of Incident	3700 Gateway Dr., Apt. 102.

Report Last Updated By	Update Date
John Samuel	02-25-2026

Incident Type

Misc.

Description of Incident

Apartment B1002 had a back up for the third time. This apartment was just rehab and is vacant. The floor and cabinets may have to be redone again.

Corrective action taken at the time of the incident

Called Ben Manis to repair the back up

What we have done related to Customer Service and helping the resident, if anything?

N/A

Witnesses names and phone number

N:A

Was there security camera footage of this incident?

No

Link to security footage video in Box

http://

Did this incident involve a resident?

No

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

No

Should this incident be reported to the residents renters insurance policy?

No

