

Date of Incident	02-23-2021
Prepared By	Doris Scipio
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 02-25-2021 at 07:04 PM.
Property	Mt. Airy Arms
Time of Incident	07:11:00
Location of Incident	1651 E. Mt. Airy Ave, Philadelphia, Pa 19150 rear steps of the A building.

Description of Incident

Kingsley Byfield stated he slip and fell down the steps on 2.23.2021 at 7:11am.

Corrective action taken at the time of the incident

No corrective action was taken at the time of the incident because Mr. Byfield did not report the incident until the following day more than 24 hours later.

What we have done related to Customer Service and helping the resident, if anything?

The resident reported this incident on 2.24.2021 at 4:30pm. When asked the resident stated he did not need help with anything.

Witnesses names and phone number

Mr. Byfield stated the resident that reside in 205A Mt. Airy Place Marva Horton; 267-407-6364) witness the incident. I called her twice to confirm. She did not return my calls.

Is criminal activity involved

No

Was there security camera footage of this incident?

No

Link to security footage video in Box

http://

Did this incident involve a resident?

Yes

Resident Name

Kingsley Byfield of 306A Mt. Airy Place

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

No

