

Date of Incident	02-18-2026
Prepared By	Ketty Bailey
Reviewed By	Incident Report was reviewed by Alison Snyder on 02-24-2026 at 02:26 PM.
Property	Park at Westminster
Time of Incident	16:50:00
Location of Incident	The Lobby of the D building

Report Last Updated By	Update Date
Alison Snyder	02-24-2026

Incident Type

Injury-other

Incident Type Category

Residents or guests

Incident Type Sub-Category

other

Description of Incident

On Saturday 2/21 Kathleen Hanson, resident of D38, reported to Mike Lang at the office that she fell due to a dog grabbing her on Wednesday, February 18th. She was leaving lobby when the resident Of D35, Charles Fletcher, was in the lobby with his dog. The dog grabbed Kathleen's jacket and pulled her to the ground. Charles had to keep the dog away from the resident while she was on the ground. Kathleen reported that she was bruised from the fall.

Corrective action taken at the time of the incident

Ketty is notifying the Fletchers that the dog must be removed from the apartment.

What we have done related to Customer Service and helping the resident, if anything?

Mike Lang spoke with Kathleen Hanson to make sure she was ok. Kathleen said that this is the second time she has had a bad interaction with the dog, but she did not report the first incident.

Witnesses names and phone number

Resident Sandy Pacini from Apt D27. (215) 803-6519

Was there security camera footage of this incident?

Yes

Link to security footage video in Box

<https://lindyproperties.box.com/s/18su3sj6njhex3kw40yrlhr7hckxa856>

Did this incident involve a resident?

Yes

Unit

D38

Resident Name

Kathleen Hanson

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

No

Should this incident be reported to the residents renters insurance policy?

No

