

<b>Date of Incident</b>	02-21-2022
<b>Prepared By</b>	Stephen Cicala
<b>Reviewed By</b>	Incident Report was reviewed by Lori Kolinchak on 02-24-2022 at 03:52 PM.
<b>Property</b>	Westgate Arms
<b>Time of Incident</b>	12:00:00
<b>Location of Incident</b>	A building stairwell stairs

Description of Incident
On 2/21 the resident's Power of Attorney reported that the resident was in the hospital from a fall and had broken her hip and was awaiting surgery. It wasn't clear until today 2/24, that the resident fell on site. Valerie Becker is Janet Bruno's POA and she explained today that Janet fell while walking up the stairs to her apartment, A3 (located on the 2nd floor).
Corrective action taken at the time of the incident
Took pics of the stairwell and checked the stairwell carpet and railings to make sure everything is sound. No defects to steps or carpet found.
What we have done related to Customer Service and helping the resident, if anything?
I followed up with Valerie Becker regarding Janet's condition and asked if there was anything she needed. It is important to note that the resident recently gave notice to vacate due to mobility issues and no longer being able to be on the 2nd floor. These documents will be submitted separately.
Witnesses names and phone number
N/a
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Janet Bruno, apartment A3 484-571-1566
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

